

Dispatch transcripts

Initial 911 call

Dispatcher: Berkeley 911, what's the address of your emergency?

Reporting Party: 2190 Shattuck Avenue.

Dispatcher: 2190 Shattuck, what's going on there?

Reporting Party: 2191, we had a black male he come in and took a bunch of stuff and he threatened me with a large chain.

Dispatcher: Okay hold on, so hold on. So 21, you said 2190. Is it 2191 or 2190, the Walgreen's there?

Reporting Party: It's the Walgreen's.

Dispatcher: Okay.

Reporting Party: 2190.

Dispatcher: Okay, 2190. So a male came in, what did he threaten you with?

Reporting party: He got a large chain, about a 6 feet chain, he's walking down towards Kittredge now.

Dispatcher: How did he threaten you with the chain?

Reporting party: He pulled it out ma'am, like he was going to swing it at me.

Dispatcher: Oh, okay.

Reporting Party: He's walking across Kittredge now on Shattuck.

Dispatcher: About a 6 foot chain?

Reporting Party: Yes, about a 6 foot chain.

Dispatcher: Okay, what does he look like? Black, White, Asian, Hispanic?

Reporting party: He's a black male, with a black pants, and a gray sweat top.

Dispatcher: Okay. Give me one moment. Okay, we have a call in for service. He's a black male about how old?

Reporting party: About in his late 50s, he's walking up Kittredge toward, uh, Fulton.

Dispatcher: Okay, walking up Kittredge. So its late 50s, about how tall?

Reporting party: About uh, 6 feet, about uh, a hundred.

Dispatcher: Okay, go ahead.

Reporting Party: Inaudible, about 195 pounds.

Dispatcher: 195 pounds okay. I'm sorry, what color shirt or jacket was he wearing?

Reporting party: It's a gray sweatshirt.

Dispatcher: Gray sweatshirt. What color pants?

Reporting Party: Black pants.

Dispatcher: Black pants. Okay, besides the chain did you see any weapons?

Reporting party: I didn't see no weapons, but he pulled it out so I opened the door and let him go.

Dispatcher: Okay, and what did he take?

Reporting Party: Just a bunch of food products, about 15 dollars' worth of food, the cashier was telling him, uh, you need to pay for it and he decided he wasn't going to pay for it.

Dispatcher: Okay, on Kittredge, what direction is he walking on Kittredge? Is it going to be?

Reporting Party: Up towards UC Berkeley area.

Dispatcher: Okay.

Reporting Party: But he's got like a Gilligan island fishing like hat. I think its beige.

Dispatcher: Okay, so he left from your store down to Kittredge and now walking Kittredge towards UC Berkeley, correct?

Reporting Party: Exactly.

Dispatcher: On foot, or on a vehicle in, on a bike?

Reporting Party: He's on foot.

Dispatcher: Okay, okay. And are you an employee there?

Reporting Party: Yes, ma'am.

Dispatcher: Okay. Okay, and so the chain, was it large chain link?

Reporting Party: It's a large chain link about 6 foot.

Dispatcher: Okay. Alright, so 15 dollars' worth of food products, anything else that was taken or just the food products?

Reporting Party: Just the food products. So when he decided not to pay, he opened the door, he said he was going to, uh, break the window and do whatever he had to do, so I walked away.

Dispatcher: Okay. And what's your name?

Reporting Party: So, I opened the door so he could get out. REDACTED FOR PRIVACY.

Dispatcher: Okay. What's your last name?

Reporting Party: REDACTED FOR PRIVACY

Dispatcher: Okay, just confirming this is your phone number (REDACTED FOR PRIVACY)?

Reporting Party: Yeah, he was talking crazy so he might be mental.

Dispatcher: Okay, you think he's probably having some mental health issues?

Reporting Party: Yeah.

Dispatcher: Okay. Okay looks we have officers that are marking on scene, they're going to be doing an area check to see if they can locate the uh, subject. Uh, just stay there at the store, they're going to want to make contact with you, okay?

Reporting Party: Okay.

Dispatcher: Alright, thank you.